



**Thank you for choosing the
Go Cancun Card!**



This packet contains your admission pass(es)

Your pass is required for admission at each attraction. Please print it out, carry it with you and retain it after each visit.

NOTE: Please have passes for each member of your party ready to be scanned when you visit each attraction.



How to use your admission pass

Every pass has a unique code. A representative at the attraction will scan the code on each traveler's pass, granting you admission. For special offers at shops and restaurants, show your pass to your server or cashier.



Be aware of admission policies

Please read attraction information for hours, closings, and special admission instructions. Attractions with the **R** symbol require reservations. Attractions displaying **T** require you to pick up tickets at a separate location.



Pass expiration

Visiting your first attraction activates your pass. Then, your pass is good for the number of calendar days you purchased, over a two-week period. You have one year from the purchase date to begin using your pass.



Need help?

If you lose your pass, reprint it at any time from your order confirmation email, or by using Order Lookup at smartdestinations.com.

Go Cancun Card Guidebook

Included Attractions

Tours

1 Extreme Adventure Puerto Morelos Snorkel **R RESERVATIONS REQUIRED**

Getting in: You must bring your pass(es) with you the day of your tour.

Reserve Reservations are required and **we recommend calling at least 24 hours prior to desired tour date**, by calling +52 (998) 914 01 36 or +52 998 249 00 03, or emailing reservasextremeadventure@gmail.com. Please provide your pass number(s) when booking. Pass will be scanned upon arrival on the day of the tour.

Notes:

Please note: A dock fee (around \$3 USD) will be collected the time of check-in. Your credit card will be required to hold your reservation as well as your pass number(s). Your credit card will be charged full retail price in the event of a no-show.

Transportation to/from your hotel to the dock can be booked at the time of reservation and is included with your pass.

A la carte lunch is included at a seaside restaurant

The use of life jacket is required in all water programs.

Recommendations

- Remember to use biodegradable sunscreen to protect your skin, the environment and marine species.
- Bring towels and cash

[Cancun Extreme Adventure Park](#)
[152 Leona Vicario](#)
[Quintana Roo, Puerto Morelos](#)

+52 998 9140136 and +52 998 249 00 03

2 Tulum Express Tour with hotel pickup **R RESERVATIONS REQUIRED**

Getting in: Present your pass(es).

[Hotel Pick Up](#)

Reserve Reservations Required. Please contact Tourex at least 48 hours in advance. Reservations can be made by email: operations.playa@tourex.com.mx. Please provide your pass number(s) and date of the tour when submitting the reservation request.

3 Reef, Turtle and Shipwreck Snorkeling Tour **R RESERVATIONS REQUIRED**

Getting in: Present your pass(es).

Reserve Reservations Required. Reservations must be made **at least 12 hours** in advance. Requests can be made via email to reef@totalsnorkelcancun.com. Please provide the date of tour, hotel details for pick up and your pass number(s) when requesting the reservation.

Notes: Dock fee and reef conservation tax (total \$10.00 USD per person) due at check-in. Swimsuit, sunglasses, biodegradable sunscreen, dry clothes, towel and cash.

[Hotel Pick Up](#)

USA & Canada: 1 (800) 247-1641
Worldwide: +52 998 234 0870

Open: Daily tours at 7:00 am, 9:00 am, 12:00 noon, 2:30 pm, and 5:00 pm.

4 Moonlight Bioluminescence Snorkeling Tour with transportation **R RESERVATIONS REQUIRED**

Getting in: Present your pass(es).

Reserve Reservations must be made **at least 12 hours** in advance. Requests can be made via email to reef@totalsnorkel.com. Please provide the date of tour, hotel details for pick up and your pass number(s) when requesting the reservation.

Notes: Dock fee and reef conservation tax (total \$10.00 USD per person) due at check-in. Swimsuit, dry clothes, towel and cash.

Is round trip transportation provided from locations other than Cancun? Yes, but it is not included with your ticket. You can purchase round trip transportation from Playa del Carmen or Riviera Maya for around \$12 USD.

Get picked up at your hotel

[Hotel Pick Up](#)

USA & Canada: 1 (800) 247-1641
Worldwide: +52 998 234 0870

Open: Tours depart daily at 7:30 pm.

Closed: Operates year-round, weather permitting.

5 Shopping Tour in Playa del Carmen **R RESERVATIONS REQUIRED**

Getting in: Present your pass(es)

[Calle Quinta Avenida](#)
[Playa del Carmen, Q.R., Mexico](#)

Reserve Reservations are required and must be booked by 3 pm of the prior day. To make a reservation, contact operations.playa@tourex.com.mx. Provide your pass number(s) at the time of booking.

6 Shopping Tour in Cancun **R** RESERVATIONS REQUIRED

Getting in: Present your pass(es)

Reserve Reservations are required and must be booked by 3 pm of the prior day. To make a reservation, contact operations.playa@tourex.com.mx. Provide your pass number(s) at the time of booking.

[Blvd. Kukulcan km 12.5](#)
[La Isla, Zona Hotelera 77500 Cancún, Q.R., Mexico](#)

7 Chichén Itzá At Your Own Pace by Mayaland **R** RESERVATIONS REQUIRED

Getting in: Present your pass(es) to the guide on the day of the tour.

Reserve

Reservations required. **Please call 24 hours in advance.** Mention the tour name and the Go Cancun Card. You will be required to provide your pass number(s).

Reservations can be made by email: excursions@mayaland.com or by phone during normal business hours. If you need to cancel for any reason, please call or email Mayaland immediately to let them know.

Please note reservations cancelled with more than 24 hours advance notice are allowed. Last minute cancellations or no shows will count toward your pass scan. No changes shall be allowed on the day of your visit.

USA & CAN Toll Free 1 (877) 240 5864

MEXICO Toll Free 01 (800) 719 5465

WORLDWIDE +52 01 (998) 887 2495

Open: Departs daily at 7:00 am.

Closed: January 1st

Notes:

If you are staying at a hotel in downtown Cancun, the meeting point will be at the Hotel Bonampak. If you are staying at a hotel in downtown Playa del Carmen (or the outskirts), the meeting point will be at The Reef Coco Beach.

Please note prior to your trip:

- It is recommended that you wear lightweight clothing, comfortable walking shoes, sunglasses, and a hat. Remember to bring your bathing suit.
- Sunblock and insect repellent must be biodegradable.
- Entrance to Chichen Itza is not included with your pass and is an additional \$20 USD
- Gratuity is not included with your pass, and is optional.
- Food and beverages are not included with your pass.

Get picked up at your hotel

[Hotel pick-up is available.](#)
[Yucatan, Mexico](#)

USA & CAN Toll Free 1 (877) 240 5864

MEXICO Toll Free 01 (800) 719 5465

WORLDWIDE +52 (998) 887 2495

Hotel Zone

8 Underwater Museum Snorkel at Paraiso Nizuc

Getting in: Present your pass at check-in for your tour.

Reserve You can arrive for your experience day-of or you can make a reservation (optional).

If you are going to make a reservation, please contact Aquaworld at least 72 hours in advance. Requests can be made via email to reservaciones@aquaworld.com.mx. Please mention Go Cancun Card, Paradise Snorkel Tour, and provide your pass number(s). You must have your pass(es) the day of your reservation.

Open: Tours Daily, 9:00 am, 11:00 am, 1:00 pm

Notes: Please, note this excursion does NOT include:

- \$12 usd marine park/ dock fee – A portion of your fee is destined to conservation of MUSA
- Photos

Please note, pregnant women are not permitted on the ride.

[Aquaworld Marina](#) +52 998 848- 8300
[Boulevard Kukulcan km 15.3](#)
[Zona Hotelera 77500 Cancún, Q.R., Mexico](#)

9 Paradise SubSee Excursion at Paraiso Nizuc

Getting in: Present your pass at check-in for your tour.

Reserve You can arrive for your experience day-of or make a reservation (optional).

If you are going to make a reservation, requests must be made at least 72 hours in advance and will be confirmed within 24 hours of the requests. Requests can be made via email to reservaciones@aquaworld.com.mx. Please mention Go Cancun Card, Paradise SubSee, and provide your pass number(s). You must have your pass(es) the day of your reservation.

Open: Monday - Sunday: 9:00AM, 11:00AM, 1:00PM, 3:00PM

Notes:

Does NOT Include:

- \$12 usd marine park/ dock fee – A portion of your fee is destined to conservation of MUSA
- Photos

Please note, pregnant women are not permitted on the ride.

[AquaWorld Marina](#) +52 998 848- 8300
[Boulevard Kukulcan km 15.3, Zona Hotelera](#)
[77500 Cancún, QROO, Mexico](#)

10 Flowrider "Ride the Wave" Experience at Aquaworld

Getting in: Present your pass at check-in for your tour.

Reserve You can arrive for your experience day of or you can make a reservation (optional).

If you choose to make a reservation, please call at least 48 hours prior to desired tour date, by calling +52 998 848- 8300, or emailing reservaciones@aquaworld.com.mx. Please provide your pass number(s) and mention Flowrider at AquaWorld when booking. You must have your pass(es) the day of your reservation. All reservation requests will be confirmed within 24 hours.

Open: Daily, 9:00 am - 5:00 pm

[AquaWorld Cancun](#) +52 998 848- 8300
[Boulevard Kukulcan km 15.3, Zona Hotelera](#)
[77500 Cancún, Q.R., Mexico](#)

11 Snorkel in Musa Nizuc plus Subsee Experience

Getting in: Present your pass at check-in for your tour.

Reserve You can arrive for your experience day-of or make a reservation (**optional**). If you are going to make a reservation, requests must be made at least 72 hours in advance and will be confirmed within 24 hours of the requests. Requests can be made via email to reservaciones@aquaworld.com.mx. Please mention Go Cancun Card, Paradise Island Adventure, and provide your pass number(s). You must have your pass(es) the day of your reservation.

Open: Monday - Sunday : 9:00AM, 11:00AM, 1:00PM

Notes: Please note, this excursion does NOT Include:

- \$12 usd marine park/ dock fee – A portion of your fee is destined to conservation of MUSA
- Photos

Please note, pregnant women are not permitted on the ride.

[Aquaworld Cancun](#) +52 998 848- 8300
[Boulevard Kukulcan km 15.3](#)
[Zona Hotelera 77500 Cancun, Q.R., Mexico](#)

12 Parasailing Adventure in Cancun

Getting in: Present your pass(es).

Reserve

You can arrive for your experience day-of or make a reservation (**optional**).

If you are going to make a reservation, requests must be made at least 12 hours in advance. Requests can be made via email to: fly@parasailcancun.com or call: Mexico: 01 800 220 5681 USA & Canada: 01 800 247 1641 Worldwide: +52 998 252 6723 OR +52 998 849 4360 Please provide the date of tour and your pass number(s) when requesting the reservation.

Open: Open daily from 9:00 am-5:00 pm. (Last parasail at 4:45 pm).

Closed: Open year-round, weather permitting.

Notes: Premium safety equipment, and passenger insurance is included with your pass. Hotel pick-up is available for a \$5.00 USD fee per person.

[Marina Adventure Bay](#)
[Boulevard Kukulcan Km 6.5. Playa](#)
[Tortugas, Zona Hotelera](#)
[Quintana Roo, Cancun](#)

Mexico: 01 800 220 5681
USA & Canada: 01 800 247 1641
Worldwide: +52 998 252 6723 OR +52 998 849 4360

We're sorry, this guidebook is missing attraction information for: [Cun_Att_360_Surf_School](#)

14 2 hour open bar at Señor Frog's

Getting in: Present your pass(es).

Open: Daily, 12:00 noon - till...

Notes: Not valid after 9:00 pm on Sundays.

[Blvd Kukulcan km 9.5](#) (998) 883 5644
[Zona Hotelera](#)
[Cancun Quintana Roo](#)

15 Included Meal at Carlos'n Charlie's

Open: Mon to Sun / 12:00pm - Till late

[Blvd. Kukulcan](#) (998) 883 18 62
[Cancun QR 77500](#)

16 \$20 included credit for drinks at Fred's House

Getting in: Please present your pass(es) upon arrival.

Open: Daily, 1:00 pm - 12:00 am midnight

[Boulevard Kukulcan km 14.5](#) +52 (998) 840 6466
[Zona Hotelera](#)
[Cancun Mexico 77504](#)

17 Dancer Cruise Cancun with Snorkeling **R** RESERVATIONS REQUIRED

Getting in: Redeem your pass at the box office at the Dancer Cancun window in the Playa Linda building.

Reserve Reservations required at least 48 hours in advance. Request can be made via email info@dancercruise.com or call +52 998 849 5809 . Please provide your pass number(s) at the time of reservation.

Open: Departs Cancun from Playa Linda in the Hotel Zone at 9am

Closed: Cruises run 2 to 3 times a week; please check ahead for availability.

Notes: The boat will be under maintenance out of Cancun for 1 month, starting August 1st thru September 3rd, 2019.

[Blvd. Kukulcan Km 4.5](#) +52 (998) 849 58 09
[El Embarcadero Playa Linda Local E-4](#)
[Cancun Q.R., Mexico](#)

18 "Get Up and Go" Catamaran Sail to Isla Mujeres **R** RESERVATIONS REQUIRED

Getting in: Present your pass(es) at check-in.

Reserve Please request your required reservation at least 48 hours in advance. You can request bookings by email reservas@albatroscatamarans.com or call the Call Center (info below). You will need to provide your pass number(s) at time of booking and mention Get Up and Go Catamaran Sail.
Reservation Call Center

Phone: +52 998 849 4223

Hours (Monday - Sunday): 8:00 to 20:30 hrs local time

Notes:

Your tour includes:

- Exclusive welcome drink
- Domestic bar on the catamaran
- Buffet lunch

A \$13.00 USD/per person Sea Life Preservation and Dock Fee must be paid at the time of boarding directly at the dock. Anyone under 4 is free.

[Marina Albatros](#)

[Punta Cancún](#)

[Zona Hotelera 77500 Cancún, Q.R., Mexico](#)

+52 1 998 822745 92

19 Cancun Wax Museum

Getting in: Please present your pass(es) to any ticket taker.

Open: Daily, 10:00 am - 10:00 pm

[La Isla Shopping Village](#)

[Kukulcan Avenue, La Isla, Hotel Zone](#)

[Cancun Mexico 77500](#)

+52 998 176 8214

20 Isla Mujeres Discovery Sail **R** RESERVATIONS REQUIRED

Getting in: Present your pass at check-in.

Reserve Reservations required. Reservation requests can be sent via to gocancuncard@dolphindiscovery.com at least 48 hours in advance. All requests should include Go Cancun Card, Dolphin Catamaran, and your pass number(s).
Dock fee will be charged at the time of reservation. Your credit card will be required to hold your reservation as well as your pass number(s). Your credit card will be charged full retail price in the event of a no-show.

[Playa Langosta Pier](#)

[Zona Hotelera, 77500 Cancún, Q.R.](#)

21 Columbus Romantic Dinner Cruise with Steak or Veggie **R** RESERVATIONS REQUIRED

Getting in: Present your pass at check-in.

Reserve Reservations required. Reservation requests can be sent via to gocancuncard@dolphindiscovery.com at least 48 hours in advance. All requests should include Go Cancun Card, Columbus Cruise - Steak or Veggie, and your pass number(s).

Notes: Please arrive at least 30 minutes prior to departure time. Guests must be at least 14 years old. The dress code is casual. We suggest bringing a sweater in case it gets chilly as the sun sets

Dock fee is not included (\$10 USD).

[Aquatours Marina](#)

[Blvd. Kukulcán Km 6.5, Zona Hotelera](#)

[Cancun 77500 Q.R.](#)

22 Jungle Tour Speedboat Adventure **R** RESERVATIONS REQUIRED

Getting in: Present your pass at check-in.

Reserve Reservations required. Reservation requests can be sent via to gocancuncard@dolphindiscovery.com at least 48 hours in advance. All requests should include Go Cancun Card, Jungle Speedboat Tour, and your pass number(s).
Dock fee will be charged at the time of reservation. Your credit card will be required to hold your reservation as well as your pass number(s). Your credit card will be charged full retail price in the event of a no-show.

Open: Tours daily at 08:30 am, 11:00 am, 01:30 pm, and 4:00 pm

Notes: Please arrive at least 45 minutes prior to your tour. Pregnant women are not able to take this tour.

[Marina Aquatours](#)

[Boulevard Kukulcán Km 6.5](#)

[Zona Hotelera 77500 Cancún, Q.R., Mexico](#)

23 Royal Garrafon Natural Reef Park Adventure in Isla Mujeres **R** RESERVATIONS REQUIRED

Getting in: Present your pass at check-in.

Reserve Reservations required. Reservation requests can be sent via to gocancuncard@dolphindiscovery.com at least 48 hours in advance. All requests should include Go Cancun Card, Royal Garrafon, and your pass number(s).

Open: Sunday - Friday, 09:00 am or 11:00 am ferry departure. / Please arrive at least 30 minutes prior to your ferry service.

Closed: Closed Saturdays.

Notes: Meeting point: Marina Aquatours. Must arrive 30 minutes before departure time. Operations days Sunday to Monday, Saturdays only during high season.

Departure Schedule:

- Cancun to Isla Mujeres: 9:00am
- Isla Mujeres to Cancun: 2:30pm and 5:30pm

[Marina Aquatours](#)

[Boulevard Kukulcán Km 6.5](#)

[Zona Hotelera 77500 Cancún, Q.R.](#)

24 Interactive Aquarium Cancun

Getting in: Present your pass at the admissions booth.

[Blvd. Kukulcan Km. 12.5 Hotel Zone](#)
[Cancun Quintana Roo, Mexico](#)

(998) 206 3311

Open:

Monday - Sunday 9:00 AM - 8:00 PM

Marine Presentation at 7:00 PM

Closed: Open 365 days a year.

25 Express Photo Session on the Beach **R** RESERVATIONS REQUIRED

Getting in: Present your pass(es).

[Playa Forum -Blvd Kukulcan Km. 9.5,](#)
[Zona Hotelera, Cancún \(Meeting point:](#)
[Outside of Coco Bongo\)](#)

+52 1 998 214 3213

Reserve Reservations must be made at least 12 hours in advance. Requests can be made via email to: info@crisinasardanetaphotography.com or call/text: + 52 1 998 214 3213. Please provide the date of the express photo session, desired time & location and your pass number(s) when requesting the reservation.

[Playa Marlin - Blvd Kukulcan Km 13.5](#)
[Lote 24 S/N, Zona Hotelera, Cancún,](#)
[\(Meeting point: main entrance behind](#)
[Kukulcan Plaza.\)](#)

Open:

Monday - Friday / Playa Forum: 10AM to 12PM / Playa Marlin: 3PM to 5PM

Saturday - Sunday / Playa Forum: 7AM - 9AM

26 Frida Kahlo Museum Riviera Maya







Getting in: Present your pass at the admissions booth.

[5th Avenida esq. Calle 8, Centro,](#)
[Playa del Carmen, Solidaridad,](#)
[Quintana Roo, México](#)








+ 52 984 980 0595

Open: Daily: / 9AM - 10PM

PREMIUM ATTRACTIONS








- 1 Royal Swim VIP "Plus" at Isla Mujeres  **Not shown on map*
 - 2 Xel Ha All-Inclusive Admission  **Not shown on map*
- Base Xcaret**
- 3 Xplor Fuego (Night) All-Inclusive Admission 
 - 4 Xcaret Park General Admission 
- 5 Extreme Adventures Park – All Day Combo Tour  **Not shown on map*
 - 6 Tulum-Tankha Cenotes Eco-Adventure Park Excursion by Mayaland  **Not shown on map*

TOURS **Not shown on map*




- 7 Extreme Garrafon Natural Reef Park Adventure 
- 8 Tulum Express Tour with Hotel Pickup 
- 9 Reef, Turtle, and Shipwreck Snorkeling Tour 
- 10 Moonlight Bioluminescence Snorkeling Tour 
- 11 Shopping Tour in Playa del Carmen 
- 12 Shopping tour in Cancun 
- 13 Chichen Itza at Your Own Pace by Mayaland 

HOTEL ZONE




AquaWorld Marina

- 12 Underwater Museum Snorkel at Paraiso Mizuc 
- 13 Paradise SubSee Excursion at Paraiso Nizuc 
- 14 Flowrider "ride the wave" experience at Aquaworld 
- 15 Snorkel in Musa Nizuc Plus Subsee Experience 
- 16 Parasailing Adventure in Cancun 
- 17 90 Minute Surf Lesson at 360 Surf School 
- 18 2 hour open bar at Señor Frog's
- 19 Included Meal at Carlos 'n Charlie's
- 20 Interactive Aquarium Cancun
- 21 \$20 included credit for drinks at Fred's House
- 22 Dancer Cruise Cancun with Snorkeling 
- 23 "Get Up and Go" Catamaran Sail
- 24 Cancun Wax Museum

Marina Aquatours

- 25 Isla Mujeres Discovery Sail
- 26 Columbus Lobster Dinner Cruise with Steak and Veggie 
- 27 Jungle Tour Speedboat Adventure 
- 28 Royal Garrafon Natural Reef Park Adventure 

LEGEND

-  PREMIUM Attraction
-  Included Attraction
-  Reservations Required

